



PERFORMANCE LIGHTING & SOUND PTY LTD

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SERVICE CHARGES

1. LABOUR:

Hourly rate for General Repairs & Maintenance Work ... \$75.00/hr + GST per technician

- on site (working or waiting for access)
- in the workshop
- travel

Hourly rate for Skilled Technician ... from \$95.00 - \$125 + GST per hour / per technician

- Programme and/or operate Audio, Lighting &/or Audio-Visual Systems
- Price varies depending on skill level & experience required specific to event
- Rate applies to time on site, in workshop & travel

Minimum Callout Rate ... \$150.00 + GST

- Includes up to 2 man-hours on site
- Excludes travel, which is additional
- Time over & above the 2 man-hour allowance will be charged at applicable hourly rate

Minimum Repair Quote Fee – Faulty Items ... \$75 - \$125.00 + GST (excludes freight)

- Where PLS investigate a faulty item of equipment to establish viability for repair and provide a quote to either repair or replace that item, a quote fee may apply if the repair or replacement does not proceed. This fee is to cover workshop labour to investigate & report.
- Where items need to be sent to the Specialised Service Centre for assessment, quote/assessment fee will be passed on.
- Freight is additional where required.

2. THEATRICAL LANTERNS – SERVICE, TEST & TAG:

Choose the level of service from the list below, to best suit your requirements -

- (a) **Full Service**, including de-rig, electrical checks (including electrical testing & tagging as required by Workplace Health and Safety guidelines); lubricate focus mechanisms; clean chassis, lens and reflector systems; re-rig; and re-focus.
- (b) **Labour Reduced Service** - As per item (a), but with no de-rig, re-rig or re-focus of lanterns. This style of service is for those who have a theatrical lighting competent staff member or technical crew with suitable access equipment to have the lanterns de-rigged prior to PLS arrival, and to re-rig & focus on completion.
- (c) **Service without Electrical Testing & Tagging** - As per item (a) but without electrical tagging.
- (d) **Electrical Testing & Tagging Only – at Your Venue**
rate plus travel applies as per Section 1 above unless otherwise agreed prior to work commencing .
- (e) **Electrical Testing & Tagging Only - PLS Workshop**
\$5.00 + GST per item

In each of the above instances, costs for replacement consumables, parts and materials to facilitate repairs are over and above labour costs, where required.

3. THREE PHASE EQUIPMENT – SERVICE, TEST & TAG:

- (a) **Three Phase Dimmer Racks –**
Clean, check fuses, check operation, electrical testing & tagging.
- (b) **Patch Panel –**
Each circuit tested from patch panel to outlet / bar.
- (c) **Three Phase Extension Cables**

4. AUDIO & ASSOCIATED EQUIPMENT – SERVICE / OPERATIONAL CHECKS:

Power up the audio system, recalibrate, reset and tune. Associated equipment - including speakers, amplifiers, multicore, mixing desk, effects units, tape decks, microphones, microphone cables, talkback equipment, headsets, etc. - subjected to physical inspection, general service and individual operational checks. Often association with Annual Electrical Testing & Tagging.

\$75.00 per hour / per technician (including travel time)

5. AUDIO-VISUAL & ASSOCIATED EQUIPMENT – SERVICE / OPERATIONAL CHECKS:

Power up projection system, test for picture quality and system operability. Check lamp life & clean filter on projector (if access readily available).

\$75.00 per hour / per technician (including travel time)

6. STAGE CURTAINS – SERVICE, TEST & TAG:

Check and adjusted stage curtains, cycloramas and scene cloths. Test to determine level of fire safety. Label curtains accordingly. Provide return report of results.

\$75.00 per hour / per technician (including travel time)
Stand-alone Fire Safety Tests & Report \$150 + GST (plus travel time).

7. RECTIFICATION OF FAULTS and SERVICE REPORT:

Subsequent to a major service being carried out, PLS will provide a written report detailing any faults or safety hazards found, giving recommendations and approximate costs to rectify. Where repairs & or rectification of faults are carried out on site during the service process, charges for replacement parts and components will be additional to the standard labour & travel charges.

8. ACCESS:

Clear and uninterrupted access is required to the venue for the duration of the service. Times subject to negotiation (including after hours, where necessary).

Please note, if the use of scaffolding, ladders, personnel-lifts and or scissor-lifting equipment is required to access theatrical equipment, additional costs will apply per day.

PLEASE NOTE:

- Prices, Terms & Conditions subject to change at discretion of Performance Lighting & Sound Pty Ltd.
- **Goods and Services Tax (GST) not included unless specified.**
- Payment for services rendered to be within 7 days of invoice date for account customers.
- Travel Costs for Remote Locations (including accommodation if required) additional.
- Errors & Omissions Excluded.